



COMMONWEALTH of VIRGINIA
Office of the Governor

Mark R. Warner
Governor

July 21, 2005

Mr. Charles L. Cragin
Senior Vice President
System Planning Corporation
1000 Wilson Boulevard
Arlington, VA 22209-2211

Dear Mr. Cragin:

Immediately following the two recent anthrax scares that affected the National Capital Region, my office asked System Planning Corporation (SPC) to study the sequence of events and the communications that took place among the District of Columbia, the Commonwealth of Virginia, the state of Maryland and relevant local jurisdictions.

System Planning Corporation's efforts and the resulting Final Report exceeded expectations. The quantity and quality of information that was collected and analyzed in the two weeks available to produce the report stand as a testament to SPC's diligence and commitment to excellence. Officials from all three states have commented quite favorably on the detailed timeline you derived from the many dozens of interviews conducted and records studied. This effort has both encouraged and informed corresponding federal reviews.

The Commonwealth of Virginia appreciates the intense effort your management team and personnel carried out to document the flow of information surrounding the suspected anthrax incidents. The report helped identify where protocols need to be changed and reflected where communications procedures worked according to plan.

Thank you for a job well done.

Sincerely,

A handwritten signature in black ink that reads "Mark R. Warner".

Mark R. Warner